

## Security Management System E-mail Notification for Alarm

## [A] E-mail settings

1. In the server software, please navigate to 'Communication -> Email settings' page

192.168.0.76	Communication – Email setting	5		
TestCompD2018	C			
Video devices	SMTP Server:	smtp.myserver.com		
Audio devices	SMTP Server Port No:	25		
Device groups	Security Type:			
Alarm groups	Seconcy type.	None		
Status	Sender Name:	UserFrom		
Reports and Export	Sender E-mail ID:	userFrom@myserver.com	1	
Communication			1	
Network	Use authentication			
Email settings	Password:			
Phone settings	Confirm Password:			
FTP settings	Default recipient E-mail ID:	userToldimyserver.com	1	
Video streaming	berduk reopierik E-mail 10.			
Restrictions	CC E-mail to:	UserCCTo@mvserver.com		
RSS feed settings				
External database				
Relay outputs				
Security devices				
Keyboards and Joysticks		D,		
Users and Privileges				
Alarm management				
Data management				

- 2. Please click on 'edit' button to enable the GUI elements
- Type the inputs for all GUI elements
   These are the e-mail settings used in any E-mail client (eg Outlook / Outlook express) to
   connect to an e-mail server and to send the e-mails.
   'Infinova 2217 VMS' connects to an e-mail server and uses the same to send e-mails. Hence
   e-mail server with e-mail account is needed to send e-mails from 'Infinova 2217 VMS'
- 4. Click on 'save' button to save the settings
- 5. Click on the 'Send test e-mail' button available at the bottom of the page. This will send a test e-mail.

Confirm that test e-mail is received. If it is not received, something is wrong with e-mail settings and problem needs to be resolved before moving ahead

Note – some SMTP servers require special settings to allow sending e-mails from e-mail clients (eg Outlook / Outlook express). These special settings should be done in the SMTP server, and the e-mail send should be tested from e-mail clients (eg Outlook / Outlook express). Once it is confirmed that e-mail can be sent from e-mail clients (eg Outlook / Outlook express) though same SMTP server with same e-mail settings; the e-mail can be sent from Infinova 2217 VMS too

Security Management System - E-mail Notification for Alarm



Note – some SMTP servers have restrictions on frequency of e-mails sent. These restrictions should be checked with the SMTP server vendor.

## [B] Alarm notification settings

1. Navigate to 'Alarms Management -> Alarms handling' page

192.168.0.76	Alarm man	agement – Alarm handling	4			
TestCompD2018						
Video devices	10					
Audio devices	Sr No.	Alarm Name	Category	Alarm acknowledgement	Acknowledge C	
Device groups	1	Intrusion	Alarm	Yes	Manual	
Alarm groups						
Status	3	Wrong direction move	Alarm	Yes	Auto (after 1	
eports and Export	5	Motion detection	Alarm	Yes	Auto (after 1	
Communication	6	Device alarm	Alarm	Yes	Auto (after 1	
loguitu dovicer	7	Security device alarm	Alarm	Yes	Auto (after 1	
exhoards and loveticks	8	Video signal loss	Alarm	Yes	Auto (after 1 v	6
lears and Privileges					,	-
larm management	Alarm d	letails for 'Intrusion':				
Alarm bandling	Featur	re	Details		^	
Alarminanuling	Categ	ory	Alarm			
Alarm rules	Alarm	Alarm acknowledgement		Yes		
Generate test alarms	Ackno	Acknowledgement type		Manual		
ata management	Indica	Indicate on live video No				
emote backup	Show	Show alert on map Yes (Primary cha		nmary channel only)		
asks	Play S				×	
inked servers					,	
Server settings						
video panorama						
Additional features						

- 2. Select target alarm from the alarms list (eg Intrusion)
- 3. Click on 'Edit alarm settings for selected alarm' button
- 4. This will pop up the 'Edit alarm settings' dialog box for selected alarm (eg Intrusion)
- 5. Enable 'Save image' checkbox.



Alarm Type: Intrusion	
Basic communication Macro Advance FTP Upload	
Category: U Log D Warning O Alarm	
V Save Image	
Enable alarm acknowledgement	
Auto acknowledge after 10     seconds     Indicate on live video	
<ul> <li>Show alarm alert on Map</li> <li>Only show primary channel</li> </ul>	
Show all associated channels	
Play sound C:\Program Files (x86)\Infinova\Security Mana	
Popup preconfigured video screen	
Popup live video screen	
Fink ddin	000

6. Go to 'Communication' tab

Edit alarm settings	
Alarm Type: Intr	usion
Basic Commu	unication Macro Advance FTP Upload
🗖 Digita	loutput Port: 2 V
Send	E-mail 💿 Use default
	Use other E-mail ID Send E-mail to: CC E-mail to:
□ Send	SMS Use default phone number v Number:
Call P	hone Use default phone number 🗸 Humber:
🗌 Uploa	d alarm details to FTP
🗌 Add a	larm to active alarms RSS feed
i para	
	►

- 7. Enable 'Send e-mail'. Select 'Use other e-mail ID'. Type e-mail addresses separated by semicolon (';') character in 'To' and 'CC' fields
- 8. Click on 'Finish' button to save the changes.



Now whenever the target alarm is generated in the Infinova 2217 VMS software; e-mail with image attachment will be sent to configured recipients.

The e-mail content includes alarm information and attachment has the alarm image.